## **Courtesy Bus Policy**

The purpose of this policy is to ensure clarity around the requirements travelling in the Club Noble courtesy bus. This policy has been developed to display transparency, accountability and integrity and the Board endorse this policy based on these principles.

## The Club Noble Courtesy Bus is a service that operates for the benefit of Club Noble members. There are conditions to travelling on the Courtesy Bus which can be seen below.

- 1. The Courtesy Bus is for members and guests of Club Noble Group only.
- 2. Pick up and drop off points must be a residential address or public transport facility only within the designated map zone (available in venue or online).
- 3. All bookings are to be made through the reception for both pick-up and drop-offs.
- 4. Every attempt will be made to adhere to schedules, but times may vary without notice. *Please see schedule below.*
- 5. Rules and regulations which apply within the facility of Club Noble also extend to the confines of the Courtesy Bus. The courtesy bus driver is authorised to eject, any person in breach of Club Noble rules and regulations.
- 6. Offensive language, objectionable behaviour, smoking, and the consumption of food or beverages are not permitted on the Courtesy Bus.
- 7. All routes taken and drop off/ pick up schedule will be decided by the driver.
- 8. All users of the courtesy bus are subject to the provisions in the clubs constitution.
- Every effort will be made to make announcements notifying patrons of impending bus departures HOWEVER patrons should be ready in the foyer approx 5 minutes before departure time to ensure your seat.
- 10. All patrons are required by law to wear seat belts.

Club Noble Staff reserve the right to refuse service on the courtesy bus if they feel that safety is a concern to themselves or others using the service.

## Minors

- 1. No children between the ages of 4 and 8 may travel in the bus without an approved booster seat; it is also recommended that children over 8 but under 145cms in height also use an approved booster seat whilst travelling in the bus.
- 2. Children between the ages of 4 and 8 may not travel in the front seat or first row of the bus.
- 3. The adult of the child travelling in the bus is responsible for providing and securely fitting an approved car booster seat to the courtesy bus seat.
- 4. Only parents, grandparents or legal guardians are permitted to travel with children in the bus.
- 5. Unfortunately, we are unable to accommodate any passengers under the age of 4 or any children between the ages of 4-8 without an approved booster seat in the courtesy bus.

Club Noble Staff reserve the right to refuse accepting minors on the courtesy bus if they feel that safety is a concern, or the required seat does not meet in their opinion the approved standards.

	Thursday	Friday	Saturday	
	4pm-9pm	4pm-9pm	4pm-9pm	
Pick-Ups: on the hour Drop-offs: on the half hour				

NOTE: Operating hours may vary on Public Holidays and Special Events.